

SureSent

Powered by Mediprocity

Send, receive, and sign orders (including C2s) from any mobile device

SureSent™ orders from Mediprocity streamlines communications for emergency Rx requests (Schedule II-V) that just can't wait. Prescribers can receive and initiate requests right through the Mediprocity app on their mobile device.



› SureSent™ is FREE for prescribers whose pharmacy also joins.
MDs, DOs, NPs and PAs can use SureSent at no cost!



Benefits

Stop wasting time

Spend less time making phone calls, waiting on hold, and making call backs.

Be more responsive

Ensure critical medications aren't delayed by miscommunications.

Get it done

Send and receive clarifications, approvals and changes fast.

We've got your back

Support is critical. We have resources for every kind of learner.

Manage & complete orders anytime right on your prescriber's mobile phone, including:

- signatures for verbal orders
- med kit inventory tracking
- nights & weekends
- emergency/stat scripts
- on-call physicians

info@mediprocity.com /mediprocity /company/mediprocity

Mediprocity 714 Spirit 40 Park Drive, Chesterfield, MO 63005 | (636) 812-0242

Get started with SureSent in a few simple steps

How do I register/sign up?

Setup is quick and easy. If you don't have a Mediprocity account, sign up at [mediprocity.com](https://www.mediprocity.com), then request SureSent at: <https://bit.ly/2B3afQd>.

What about training and support?

If you'd like to schedule a demo or training, please contact us at support@mediprocity.com. Our website ([mediprocity.com/contact/](https://www.mediprocity.com/contact/)) also has tutorials, FAQs, and videos.

How do I set up SureSent?

You will need your pharmacy's fax number and contact information for the facility and prescribers you'd like to send and receive orders from.

What if I don't have IT support to set up SureSent?

Communicating with your IT department is not required to setup and use Mediprocity. But, we are happy to coordinate with them as needed.



Can I use SureSent and Mediprocity without a mobile phone?

Yes! Use our desktop widget (available on our website) or use your internet browser. You can choose either SMS or email backup to be sure you get message notifications.

How do I reset or retrieve my password?

Contact the Mediprocity helpdesk at support@mediprocity.com to reset login credentials or if you just need assistance logging in.

How can I reach customer support?

Submit a support ticket at [mediprocity.com](https://www.mediprocity.com) or email us anytime at support@mediprocity.com.

