



# Secure Notify

Customized for LTC, Secure Notify powered by Mediprocity takes the burden out of reporting requirements.

Easily meet CMS infection control notification requirements or send secure notifications to your contacts with just a few clicks.



## Benefits

### Press Send Too Soon?

Recall messages sent by mistake with just a keystroke.

### Control Viewing

Withdraw message access for an individual or a group anytime.

### Plan Ahead

Draft and schedule your Secure Notify message to send at the optimal time.

### Amazing Support

Support is critical. We have the resources for every kind of learner.

### Customized for the needs of LTC facilities:

- Meets infection control reporting requirements (e.g. COVID-19)
- Attach files or images to messages
- Read receipts let you confirm delivery
- Guest Messaging allows you to send secure notifications to any email or mobile number



# Get started with Secure Notify with a few simple steps

## How do I register/sign up?

Setup is quick and easy. Register for a Secure Messaging account on our website at [client.mediprocidity.com/signup](http://client.mediprocidity.com/signup).

Then, download our free app, desktop widget, or log in with your browser. Lastly, let us know you'd like to set up Secure Notify.

## What about training and support?

If you'd like to schedule a demo or training, please contact us at [support@mediprocidity.com](mailto:support@mediprocidity.com). Our website ([mediprocidity.com/contact/](http://mediprocidity.com/contact/)) has tutorials, FAQs, and videos to walk you through every step.



## Can I use Secure Notify without a mobile phone?

Yes! Use our desktop widget (available on our website) or use your internet browser.

## How do I reset or retrieve my password?

Contact the Mediprocidity helpdesk at [support@mediprocidity.com](mailto:support@mediprocidity.com) to reset login credentials or if you just need assistance logging in.

## How can I reach customer support?

Submit a support ticket at [mediprocidity.com](http://mediprocidity.com) or email us anytime at [support@mediprocidity.com](mailto:support@mediprocidity.com).

