



Work instantly with your LTC pharmacy securely, and quicker than leaving a voice mail or waiting for a fax.

Messaging on Mediprocity feels like texting, but it's compliant! Have your pharmacy available at your fingertips...rapidly send and get responses to messages, and get confirmation your message was received.



Features

Send and Receive

Deliver messages, files, and pictures via app, desktop, or browser.

Read Receipts

Know at a glance when your messages are received and read.

Team Accounts

Set up accounts for individuals or for med carts, nurse stations, etc.

Amazing Support

Support is critical. We have the resources for every kind of learner.

› Secure messaging is available at no cost for individual prescribers whose facility also joins.

MDs, DOs, NPs and PAs can use Mediprocity at no cost!

Visit mediprocity.com to sign up today in just minutes.

Download our app from the App Store or Google Play, or get the widget from our website.



Mediprocity 714 Spirit 40 Park Drive, Chesterfield, MO 63005 | support@mediprocity.com

Get started on Mediprocity with a few simple steps

How do I register/sign up?

Setup is quick and easy. Download our free app, desktop widget, or log in with your browser. Sign up for an account at client.mediprocity.com/signup.

What about training and support?

If you'd like to schedule a demo or training, please contact us at support@mediprocity.com. Our website (mediprocity.com/contact/) has tutorials, FAQs, and videos to walk you through every step.

How do I make a connection?

Click on Connections. Search for your colleague and click the Connect button. Once they accept your connection request, you can begin messaging.

What if I don't have IT support to set up Mediprocity?

Communicating with your IT department is not required to setup and use Mediprocity. But, we are happy to coordinate with them as needed.



Can I use Mediprocity without a mobile phone?

Yes! Use our desktop widget (available on our website) or use your internet browser. You can choose either SMS or email backup to be sure you get message notifications.

How do I reset or retrieve my password?

Contact the Mediprocity helpdesk at support@mediprocity.com to reset login credentials or if you just need assistance logging in.

How do I send a message?

Click Compose. Type in the name of a colleague you are connected to. Type your message, add attachments if you like, and then click Send.

How can I reach customer support?

Submit a support ticket at mediprocity.com or email us anytime at support@mediprocity.com.

